

IMPORTANT INFORMATION REGARDING OUR NATURAL CONCRETE PRODUCTS

At the Paving Slab Co. we manufacture our products in a quality controlled environment and package the products in such a way to ensure you receive your pavers in the best possible condition.

Due to the nature of concrete and its ongoing chemical reaction, how and where it is installed may influence your pavers' look, shade and colour variation. This is part of concrete's unique characteristics. These colour variations are normal and don't affect function or quality.

From the time the pavers are taken out from the protected environment in our yard, environmental and installation factors like rain and sun, and the base they are placed on, will change the appearance of your pavers. Like any other material in an outdoor environment, concrete paving may continue to change in appearance when exposed to the elements and different environments. We often say it is best to imagine your concrete paver as a miniature slab of poured concrete: every pour is a little different and that is what can give you a different appearance for each paver.

Some key points and recommendations we make are:

- Because they are handmade and colour variation will occur between pallets, it is recommended that, when using multiple pallets of pavers for your project, you use pavers from different pallets and mix them when laying.
- The weather during an installation *will* affect the appearance of concrete pavers. It is highly recommended to install pavers in settled weather, with as little water or rain as possible.
- Ensure the pavers are laid so water runs off. A free draining base is necessary so the pavers or mortar do not have "wet feet".
- We recommend a 4mm to 10mm gap between the pavers at the *bottom*, to give a 9mm to 15mm grouting gap on the surface. This allows for any small variations in paver size.
- Concrete paving is a handmade product. You can expect some thickness variation in the production.
- **We recommend the pavers are laid on a sand and cement mortar mix to achieve the best, most professional results.**
- Efflorescence is the phenomenon of natural salts migrating from below to the surface of the concrete as water moves in and out, leaving a whitish powder-like discolouration on the surface of your pavers. Efflorescence will settle and cease over time. Often, the better the quality and strength of concrete, the more efflorescence appears due to the high cement content.
- If the effects of colour fading or staining might be an issue, sealing can help prevent staining, reduce fungal growth and can enhance the concrete colour. It will slow the weathering process by preserving the colour, reducing water absorption and reducing the effects of efflorescence. We recommend regular cleaning and then re-sealing of our pavers.

Concrete pavers are made from natural products and there are natural processes of concrete that occur beyond our control. The Paving Slab Co. cannot guarantee perfect shade consistency and, therefore, accept no responsibility for normal variation in the shade of pavers that occurs naturally, or as a result of the pavers not being cared for/installed in the correct manner.

Claims for faulty product will not be entertained when installed.

Please contact us if you have any queries regarding the product prior to installation.

For further information please see FAQ's on our website - www.pavinglab.co.nz – or, if in doubt, please contact a recognised landscaper, paving installer or the Paving Slab Co.